



Netbox Blue transforms business operations for Southern Cross

An apartment complex in North Queensland has transformed its business operations by using the Netbox to host its email. By installing the Netbox the company has combined email hosting, content filtering, web filtering and an enterprise-class firewall into one consolidated appliance, saving Southern Cross Atrium Apartments money and improving staff productivity.

"Everyone should have a Netbox," Southern Cross Atrium Apartments Manager Sam Ma says. "If you have more than a few staff members you need a Netbox."

**"Everyone should have a Netbox,
if you have more than a few staff members you need a Netbox."**

Southern Cross Atrium Apartments Manager, Sam Ma

The Situation

Staff members at Southern Cross Atrium Apartments handle the bookings and enquiries for 192 apartments in the resort style Cairns apartment complex. Prior to installing a Netbox email was hosted externally. Only one staff member could access the email inbox at a time, slowing down operations and causing confusion and frustration in the office. All mail was saved on individual workstations. If the workstation crashed, the mail was lost along with it. Staff members were spending up to two hours a day wading through spam.

"There was too much junk email," Mr Ma says. "And we wanted more than one person to be able to access our email, that's why we wanted a Netbox."

The Netbox offered a solution to Southern Cross Atrium Apartments' problems in one cost-effective solution.

The Solution

Cairns IT reseller, Future Computers installed the Netbox with IMAP (Internet Message Access Protocols) access, giving Southern Cross Atrium Apartments multiple user access to their email and enabling them to host their email in-house on the Netbox.

This has many benefits for the company. Email is held on the Netbox, rather than the workstation, until the user deletes it. If someone opens a message other users can see at a glance that it has been dealt with, ensuring several staff members aren't responding to the one email.



With externally hosted email, the provider had to be contacted to resolve issues and track down missing mail. The Netbox has enabled Mr Ma to regain control over the company's email as well as benefit from the Netbox's many other enterprise-class features – firewall, spam filtering, web filtering, network monitoring and reporting.

"We love the Netbox," Future Computers Senior Engineer, Wayne Oldrey says. "We push them as much as we can because they're trouble free and they take care of a lot of things in one hit, which is what makes it such a good product."

"We love the Netbox, we push them as much as we can because they're trouble free and they take care of a lot of things in one hit, which is what makes it such a good product."

Future Computers, Senior Engineer, Wayne Oldrey

"We put one in at our own office and our spam dropped by 100%. It just stopped. It's fantastic."

Southern Cross Atrium Apartments has had similar results.

The Results

The Netbox has ended Southern Cross Atrium Apartments' time-consuming spam problems and enabled the company to manage apartment booking and enquiries much more efficiently.

"Previously one person had to quit Microsoft Outlook so another person could use it," Mr Ma says. "Now everyone can share the workload and update bookings."

The company has also made use of the Netbox's traffic reports to assess how the internet is being used and abused. It was discovered that some staff members were regularly visiting inappropriate websites. The Netbox was used to block those sites.

"You don't want to be monitoring everyone all of the time," Mr Ma says. "But with the Netbox I have a good idea of what websites are being visited and who's visiting them."

"I would definitely recommend the Netbox. Everyone needs one."

About Netbox Blue

Netbox Blue is a leading provider of internet and email security, filtering and management solutions. Netbox Blue provides organizations with the tools to protect their network from internal and external threats, control data leakage and ensure staff use the internet productively. The company offers a broad portfolio of products and services including Unified Threat Management appliances, email filtering appliances, soft appliances (for virtual environments) and OEM-ready solutions. The company was established in 1999, is privately held and is based in Australia. Netbox Blue has a presence in 18 countries and has partnerships and distribution agreements with some of the world's largest IT providers.

**More information is available at netboxblue.com
Contact us on email at sales@netboxblue.com or call us on 1300 737 060**