

Hervey Bay RSL saves time and money with Netbox Blue

One of Queensland's largest and most successful clubs, the Hervey Bay RSL, has saved hundreds of dollars a week since installing the Netbox - an internet security and productivity device. Senior Management of the award winning club was wasting hours each week on spam and viruses until Netbox Blue provided the solution. The Club has also seen big benefits from the management tools included in the Netbox which monitor and control how the network is used.

Like most other organisations without adequate internet security, the Hervey Bay RSL systems were inundated with spam. Assistant Manager, Hellen Ryan had to wade through 20-30 spam emails every morning before she was able to start work for the day. This unwanted email blocked up the system and wasted her time during the day.

The same story was repeated around the office, with other staff members and Management facing the same deluge of time-wasting spam.

Ms Ryan also identified virus attacks as a major problem for the network. Without an adequate firewall the Hervey Bay RSL Club was vulnerable to attack. The network and workstations were regularly brought down by viruses, hampering staff productivity and wasting the time of IT technicians who were needed to identify and fix the problem. Staff felt frustrated because their network was unreliable.

Solution

When Ms Ryan decided it was time to increase the reliability of the Club's network and improve her staff's productivity she chose the Netbox Blue solution from the company's Business Partner in the region, TSA Hervey Bay.

The integrated security, management and productivity tools in the Netbox offered the perfect solution to the Club's internet concerns.

Result

The Hervey Bay RSL Club saw instant benefits from the Netbox. The Netbox sifted 60% of emails out of the system clearing out spam and eliminating viruses.

The Hervey Bay RSL Club encourages a responsible culture among members and



its staff. The Netbox assists the Club foster that by enabling managers to control how the internet is used. A manager can use the Netbox to block inappropriate web sites or restrict access to non-work related sites to a particular time of the day. A manager, for example can restrict access to real estate sites or banking sites to lunch-

"We recommend this solution to any other RSL club, Club or business that wants to know what is going on and wants to get in control of their internet and network use. Our expectations have been exceeded and we have total confidence in the Netbox".

Hellen Ryan, Assistant & Human Resources Manager

"All of our expectations were exceeded. It was very easy to set up and easy to manage and the results were very impressive. We had no hesitation in purchasing the Netbox".

Hellen Ryan, Assistant & Human Resources Manager

Business Benefits:

- Increased network reliability has reduced frustration and increased staff productivity.
- The ability to block inappropriate websites and restrict access to non work-related sites has reduced network downloads and saved excess usage fees.



time. Managers are able to improve staff productivity and reduce money wasted on excessive download costs from the Club's ISP.

The Hervey Bay RSL Club has also enjoyed benefits from the Netbox's automatic reporting system. The Netbox regularly generates reports to give managers a clear picture of how their network is being used. If the internet is being misused, the issue can be addressed.

"Now staff know the network is being monitored and their usage is being logged people are being much more responsible on the internet," Ms Ryan says.

The Netbox has also successfully prevented staff from being subjected to regular phishing attacks. Without the Netbox protecting the system, this serious breach of privacy could have gone undetected and thousands of dollars would have been lost.

"It's a nice feeling. We now feel safe and in control of the network. I certainly sleep a lot better," Ms Ryan says.

The Hervey Bay RSL has been serving the community since 1920. Now the Club provides modern social facilities for 18,500 members. The club offers its members a range of dining experiences, social and recreational facilities as well as a range of special promotions. The club employs 137 people in catering, bars, gaming and administration.

The Hervey Bay RSL has won many prestigious awards. Most recently it was awarded Clubs Queensland 'Club of the Year' 2006/7. It was also a Regional Tourism Award Winner in 2005 and Fraser Coast Business Awards Winner in 1999, 2000, 2002, 2003, 2004 and 2006. It was awarded Queensland Government Training Awards – Sunshine Coast winner Large Employer category in 2005, amongst many other awards.

It is a progressive club with energetic and enterprising staff members. Hellen Ryan is also one of only 10 up and coming Club Managers in Queensland to be selected by Fosters to take part in an executive development academy.



"The Netbox has saved our Management team alone hours a week in time we used to waste just dealing with spam".

Hellen Ryan, Assistant & Human Resources Manager

"It's good to know that if we want any site or type of site blocked we simply call up our IT support company and it gets blocked instantly. This helps us in our desire to be a responsible employer. I feel much more secure in the knowledge that inappropriate content is not being viewed or circulated amongst staff".

Hellen Ryan, Assistant & Human Resources Manager

Technical Summary:

- Netbox iSeries
- Network firewall
- Email gateway
- Anti-virus filtering
- Anti-spam filtering

Netbox Blue is a leading provider of internet and email security, filtering and management solutions. Netbox Blue provides organisations with the tools to protect their network from internal and external threats, control data leakage and ensure staff use the internet productively. The company offers a broad portfolio of products and services including Unified Threat Management appliances, email filtering appliances, soft appliances (for virtual environments) and OEM-ready solutions. The company was established in 1999, is privately held and is based in Australia. Netbox Blue has a presence in more than 20 countries and has partnerships and distribution agreements with some of the world's largest IT providers.