

Cerebral Palsy League Controls Internet Use With Netbox Blue

As a Queensland-based not-for-profit organisation, the Cerebral Palsy League (CPL) is protecting one of its most valuable assets – its reputation – with technology from Netbox Blue. CPL provides vital support and services to over 5,000 children and adults with cerebral palsy and related physical disabilities, and has done so for more than 60 years. The organisation works alongside clients to achieve important life milestones like walking, talking, learning, working and living independently.

Technology and security are important factors for any not-for-profit and CPL values the highly professional system of Netbox Blue, which integrates a managed firewall, web and email filtering, reporting features and unique SafeChat® technology. This enables CPL to retain total control over its network. The Netbox prevents unproductive and financially draining internet use, while blocking inappropriate communication which has the potential to damage CPL's reputation.

Head of IT, Steven Cantle, said with Netbox Blue's technology, CPL can keep track of staff members' email, social media and internet use. "It means staff remain productive and we can also prevent malicious or inappropriate email from ruining our organisation's reputation – and that's a feature we really value."

Like other not-for-profits, CPL has a responsibility to its clients and donors to ensure its funding is spent correctly. Inappropriate internet use can be costly to organisations in terms of excess usage charges, productivity and overall network efficiency. The impact can be colossal. If just 10 people leave a video service running in the background of their screen for just eight hours a day, the data downloaded would be 20GB per day. This can result in huge excess usage charges and poor internet performance.

CPL considered a cloud-based solution for web and email filtering, but found the Netbox offered a much faster speed of analysis, which meant that web browsing would be faster and email delivery would be delivered virtually instantaneously. Once installed, the Netbox transformed network use at CPL.

By controlling access to social media and other non-work related sites and applications, CPL was able to improve the speed of the network, improve productivity and reduce costs.



The reports that are generated automatically by the Netbox give the IT department a clear overview of how the network is being used. If there are any problems on the network, the IT staff can drill down into the reports to identify the cause and find swift solutions.

"As a not-for-profit, the services we provide are far too important to risk them being effected by potential security concerns. That's why we rely on the Netbox Blue solution. I would highly recommend it to other not-for-profit organisations".

Steven Cantle, IT Manager, CPL

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Business Benefits:

- Ability to block inappropriate communication which could damage the reputation of CPL
- Sensitive data is protected
- Retains total control over their network



cerebral palsy league

The Netbox managed firewall gives IT staff and CPL executives further peace of mind knowing sensitive data is completely protected. The multi-layered defence system has been independently tested and is constantly updated, with security updates pushed out seamlessly in real time. The firewall helped CPL comply with (and indeed exceed) the requirements for risk management set out by its auditors.

Netbox email filtering features add another layer of protection. It is used to block restricted or confidential files from being emailed to outsiders, while SafeChat® technology is used to block emails and social media communications that contain offensive material. In this way, CPL can be sure that staff are not unintentionally sending out material that would damage the reputation of the organisation.

CPL uses the Netbox to control internet and email use inside the office as well as on PCs operating outside the domain or WAN (wide area network). The Netbox Borderless Internet Compliance (BIC) agent enables the IT department to set internet and email policies for all staff members with the ability to enforce them anywhere the PCs are used. The BIC agent is centrally managed with full reporting and alerting features.

Cerebral Palsy League of Queensland was started in 1948 in Brisbane by a group of concerned parents of children with cerebral palsy, who imagined a better world for their children. CPL believes everybody has the same right to a fulfilling life and, today, the not-for-profit has grown to become Queensland's largest service provider for people with physical disability.

CPL provides vital support and services to more than 5,000 children and adults with physical disabilities. Some of the services include: speech



therapy, occupational therapy, physiotherapy, technology and equipment, accommodation, career support, in-home support, community access and transport. These services are provided through funding from the State and Federal Governments, the corporate sector and community donations.

“Our bandwidth usage was greatly reduced as a direct result of our staff's knowledge of the transparency we have over internet use.”

Steven Cantle, IT Manager, CPL

“I find the reporting features really useful. They help to more quickly pinpoint issues or any potential security alerts which I can then address more responsively. This means less potential down-time and greater efficiency, which is cost saving for the organisation.”

Steven Cantle, IT Manager, CPL

Technical Benefits:

- Security updates pushed out seamlessly in real time
- Total control over staff usage outside the network

“The Netbox gives me a second pair of eyes. I now have total transparency over all internet related traffic and activities and full control over web, email, social media, file traffic and application use. It has certainly put my mind at ease.”

Steven Cantle, IT Manager, CPL

Netbox Blue is a leading provider of internet and email security, filtering and management solutions. Netbox Blue provides organisations with the tools to protect their network from internal and external threats, control data leakage and ensure staff use the internet productively. The company offers a broad portfolio of products and services including Unified Threat Management appliances, email filtering appliances, soft appliances (for virtual environments) and OEM-ready solutions. The company was established in 1999, is privately held and is based in Australia. Netbox Blue has a presence in over 19 countries and has partnerships and distribution agreements with some of the world's largest IT providers.