



Faith Lutheran College, Redlands protects students with Netbox Blue SecurED solution

Faith Lutheran College, Redlands in Queensland is protecting almost 1000 Primary and Secondary students from inappropriate internet content with Netbox Blue's sophisticated new education security appliance, SecurED. Netbox Blue SecurEd is designed specifically for the education sector and combines latest generation web filtering, internet quota management, email spam filtering, anti-virus protection, firewall, network monitoring and comprehensive reporting tools in one manageable and flexible system. Netbox Blue SecureED, which is deployed in a virtual environment, enables Faith Lutheran College, Redlands to fulfill its Duty of Care with complete confidence, providing safe access to the internet while blocking undesirable content.

"It's our Duty of Care to protect kids from the really horrible stuff that's out there on the internet," Faith Lutheran College, Redlands ICT Systems Manager Allan Richards says. "The Netbox SecurED filtering is certainly doing its job. We're very happy."

The Situation

Prior to installing Netbox Blue SecurED, ICT staff members at Faith Lutheran College, Redlands were relying on a poorly supported, costly and failing web and email filtering system. The school was being bombarded by up to 14,000 emails a day and the network security was failing to cope. "It was just a big mess," Mr Richards says. "The spam would come into one box and I'd have to look through every message checking for false positives. For sure I'd miss some."

Mr Richards estimates he was wasting 20 hours a week trawling through the quarantine file to make sure the school wasn't missing legitimate email. Critical security updates were failing to get through. The system was time-consuming to manage and with a growing list of concerns the school decided to make a change.

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The Solution

Netbox Blue SecurED's comprehensive range of security and management features, all seamlessly integrated into one easy-to-use solution, was selected as the best fit for Faith Lutheran College, Redlands' requirements. The school had recently moved to a virtual environment and decided to install Netbox Blue SecurED running virtually on VMware servers at its two campuses.

The College is now making use of all of the Netbox Blue SecurED features including email filtering, anti-virus protection and Web Filtering. SecurED web filtering uses Closed Loop Collaborative technology to provide unprecedented flexibility for access to the diverse range of sites required for students' studies while protecting them from inappropriate content. Whole categories of sites can be easily blocked from student access and then white lists can be used to maintain access to particular sites within those categories. Netbox Blue SecurED updates



categories throughout the day to ensure that new sites are constantly monitored and categorized, thus reducing the chance of students accessing inappropriate content.

Students are also protected from pornographic, predatory and other inappropriate spam with Netbox Blue SecurED enterprise-class email filtering. For Faith Lutheran College, Redlands this is another vital tool in delivering its Duty of Care.

"All of our students are email-enabled and there was some pretty bad spam that used to get through," Mr Richards says. "Now none of it is getting through."

Netbox Blue is providing benefits for Faith Lutheran College, Redlands well beyond the protection of students and the school's 120 teachers. The consolidated security appliance has improved the speed of communications between the campuses and dramatically reduced the burden of managing the network for ICT staff.

"The manageability of Netbox SecurED is far and above anything else I've seen. We did see other demos of products out there but we liked the Netbox because it's simple to manage even though it's a complex device," Mr Richards says. "It's dropped the time I spend supporting our web and email filtering by 20 hours a week. It's made a big difference."

Netbox Blue SecurED, through its unique Pre-delivery Spam Blocking, is stopping thousands of spam emails before they are even downloaded from the internet, saving the ICT staff time, money and internet bandwidth. It has also completely resolved the problem of searching for false positives amongst the tidal wave of spam.

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"I haven't got 8,000 to 14,000 emails being stored in a folder every day," Mr Richards says. "With the Netbox I still check every now and then. The last time I checked there wasn't a single false positive."

It is not just Netbox Blue's internationally acclaimed security and management solution that has won over Faith Lutheran College, Redlands. The company's reliable and comprehensive local support also gives the school peace of mind.

"We've had a positive experience with Netbox Blue. The support has been great and I'm impressed that they care about us as a company," Mr Richards says.

About Netbox Blue

Netbox Blue is a leading provider of internet and email security, filtering and management solutions. Netbox Blue provides organizations with the tools to protect their network from internal and external threats, control data leakage and ensure staff use the internet productively. The company offers a broad portfolio of products and services including Unified Threat Management appliances, email filtering appliances, soft appliances (for virtual environments) and OEM-ready solutions. The company was established in 1999, is privately held and is based in Australia. Netbox Blue has a presence in 18 countries and has partnerships and distribution agreements with some of the world's largest IT providers.

**More information is available at netboxblue.com
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