



Introducing the BIC Agent for Unmanaged Devices

The BIC Agent for Unmanaged Devices is a variant of the BIC Agent that can be used to associate a device with a particular user regardless of the user account on the device. This is in comparison to the conventional agent, which associates traffic on the device with the user that is currently logged on.



BIC Agent for Managed Devices

- This is the current agent you may already have deployed
- For devices that are on domain (i.e. Active Directory)
- Policies are applied and usage recorded for the currently logged on domain user
- If a local user account is used then only network policies will be applied and the user account usage is recorded against may be unknown
- Ideally suited to devices where users cannot create and use local user accounts.

BIC Agent for Unmanaged Devices

- For devices that are not domain members and use local user accounts
- For devices that are domain members but users can create and use local user accounts
- The user will be redirected to a login page on first use after installing the BIC Agent
- Policies are applied and all usage recorded is against the first user to use the device regardless of user account on the device.

Converting from the Current BIC Agent to the BIC Agent for Unmanaged Devices

If you already have the BIC Agent deployed and wish to switch to the BIC Agent for Unmanaged Devices then please contact the Netbox Blue support team. We will need to set a flag before your Netbox updates to version 28.8 to convert the installed BIC Agents. It will not be possible to automatically convert from the current BIC Agent to the BIC Agent for Unmanaged Devices if we have not been notified you wish to do so prior to your Netbox updating.